



# BLISS BE FIT TERMS AND CONDITIONS

10045 101 AVE, GRANDE PRAIRIE, AB T8V 0X9  
780-500-0081



## POLE, WORKSHOPS, AND PARTIES

### CANCELLATION AND REFUND POLICY

- We are not able to give refunds for courses/classes purchased, this is final.
- Should you not be able to attend a course for medical reasons, we can transfer the class to a 'general credit' that can be used on other classes, or transferred to another student, at the discretion of management. 48 hours' notice is required for this (48 hours before the start of the first class).
- Should you not be able to attend a course for non-medical reasons, we require 5 days' notice (5 full days before the start of the first class) to issue a credit, which can then be used on any classes in the studio or transferred to another student.

### DROP IN PASS EXPIRY, TRANSFERRING, AND SHARING

Bliss Be Fit is dedicated to providing an exciting and enjoyable fitness experience for our valued members. Please be aware of the following terms regarding the expiry and transferability of pole courses:

- Pole courses purchased through Bliss Be Fit will be valid for 6 weeks, starting on the first scheduled day of your pole course and ending on the last day.
- It is the responsibility of the pass holder to be aware of the expiration date and to utilize the pass within the specified timeframe. Any expired passes will not be eligible for use, and no exceptions will be made.
- If you are unable to attend your specific class time/date within the 6-week course period, you are eligible to attend an alternative class time/date of the same type/level. To reschedule your class time, please reach out to [robbyn@blissbefit.com](mailto:robbyn@blissbefit.com).
- No sharing or transferring of an individual student's pole pass will be permitted.
- Pole pass holders are responsible for keeping track of their course pass status, including expiry dates and transfer eligibility. Bliss Be Fit is not responsible for any loss or inconvenience resulting from a pass holder's failure to adhere to the terms outlined in this disclaimer.

By purchasing and using pole and Workshop passes at Bliss Be Fit, you acknowledge and agree to the terms outlined in this disclaimer. We appreciate your cooperation and understanding as we work to provide a fair and efficient pass management system.

### CLASS SCHEDULE AND TIMES

Bliss Be Fit makes every effort to provide accurate and up-to-date information regarding our pole classes and workshop schedule and times. However, we want to emphasize that unforeseen circumstances may arise that could result in changes to the schedule.

- Please note that classes and times are subject to change without advance notice. In the event of unforeseen circumstances, such as instructor availability, facility issues, or other factors beyond our control, class schedules may be adjusted.
- Bliss Be Fit reserves the right to add, cancel, or modify classes as needed. We cannot guarantee the accuracy or permanence of class times.
- Participants are encouraged to check our official website, and social media channels, or contact us directly for the most current class schedule information. Any changes to the schedule will be communicated through our official communication channels, including but not limited to our website, social media, and email.

If you have any questions or concerns, please contact Bliss Be Fit at [robbyn@blissbefit.com](mailto:robbyn@blissbefit.com) or by phone at (780) 500-0081.

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